



**Falkirk Fury Basketball Club  
Privacy Policy and Terms of Use**

**May 2018**

## Privacy Policy and Terms of Use

Effective 20th May 2018

**Falkirk Fury Basketball Club is committed to maintaining the trust and confidence of our players, parents, supporters & volunteers who are involved in the club and/or visit our website and comply with appropriate legislation such as GDPR etc. Our privacy policy below provides information on what, how and why we collect, store and use personal information when you visit our website and/or use our services. If you have any queries about our privacy policy please [contact us](#)**

### About us

We are Falkirk Fury Basketball Club (SCIO), a Scottish Charitable Incorporated Organisation, registered in Scotland with registration number SC0c and registered address 32D Kenilworth Road, Bridge of Allan, Falkirk, FK9 4EH.

### About you

You are a person:

- using our club's website which is currently at [www.falkirkfurybasketball.com](http://www.falkirkfurybasketball.com)
- filling out an online or paper contact or feedback form

### About this notice

This privacy notice explains how we use any personal information we hold about you and your rights about this.

### Our website

This website is designed to provide general information about Falkirk Fury its services and its associated undertakings. It is essential that you verify all information with us before taking any action in reliance upon it. It is a condition of allowing you free access to the material on this website that you accept that Falkirk Fury will not be liable for any action that you may take in reliance on such information. Information is subject to change without notice.

This website complies with United Kingdom and EU Law regarding Data Protection (GDPR). Falkirk Fury will not accept responsibility for compliance with the laws of any other jurisdiction. Unless otherwise noted, you should assume that everything you see or read on this website is copyrighted, and may not be used without the written permission of Falkirk Fury, except as provided in these Terms and Conditions or in the text on this website. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Falkirk Fury neither warrants nor represents that your use of materials displayed on this website will not infringe rights of third parties not owned by or affiliated with Falkirk Fury.

Falkirk Fury has not reviewed any or all of the sites linked to this website and is not responsible for the content of any off-site pages or any other websites linked to this website. Your linking to this website, off-site pages or other sites is at your own risk and without the permission of Falkirk Fury. You may not create a link to this website from another website or document without Falkirk Fury's prior written consent. Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Scotland and Wales.

Details of how to contact Falkirk Fury can be found on our [contact page](#).

## **The information we may hold about you**

What information we may hold about you:

- information you provide us in an online or paper form (for example, your name and contact details)
- communications with us (for example by email or notes of phone calls)
- your usage of our website, for example, what you look at our access, traffic data, location data, weblogs and other communication data, information about your computer, including – where your browser provides this – your IP address, operating system and browser type
- Sensitive personal data: Data laws recognise that certain categories of personal information are more sensitive such as health information, race, religious beliefs and political opinions. We do not actively collect this type of information about our customers unless there is a clear reason for doing so. For example, when signing up for Club we require medical information and emergency contact details.

## **How we will use information about you**

We collect and hold information about you:

- to manage our organisation and improve what we do including information required by our national governing body – basketballscotland for registration purposes
- and, if you agree:
  - to communicate with you about ourselves, our teams and what we are doing as a club
  - to help us increase our number of spectators or otherwise earn or raise money to support the club and its activities

Information about you which may be used to demonstrate the impact and reach of our work to funders is anonymised. So we do not share with them anything which identifies you.

Any feedback you give us we can use in public communications. But we won't do so in such a way that people would know it was from you – unless we get your permission.

We may share information about you:

- with analytics providers for the purposes of improving our website or Facebook page
- with other organisations who may help us deliver services to you

but this will always be under the same conditions as we are under.

We may share information about you with law enforcement agencies or other organisations or individuals if we are obliged to by law or court order. We'll try to inform you of this requirement wherever possible, unless we are legally restricted from doing so.

## **What you get in return for your information**

The value we aim to give you in return for you letting us use information about you is:

- to let you know about when and where our games & training is taking place
- to tailor what we send you by better understanding what you are interested in

## Marketing Communications

We may want to communicate with you about ourselves and our club.

We will only do this if you explicitly give us permission to do this. For example, we won't add you to our mailing list if you just give feedback or contact us through the contact form.

You have the right to opt out at any time from us contacting you for marketing purposes. If you no longer want to be contacted for marketing purposes, please contact us at <http://www.falkirkfurybasketball.com/contact-us>

## Fundraising Communications

Falkirk fury Basketball Club is a registered charity (SC047052) and is registered with the Office of the Scottish Charity Regulator. Under legitimate interest, we may contact you by post or email to promote ways you can support the club and its activities. This contact will be based on your interest in the club. Aside from this, and only if you have given your consent, we may contact you to seek your financial support

## Social Media

If you choose to interact with us via any of our social media streams (e.g. Facebook, Twitter, Instagram etc) Falkirk fury Basketball Club may receive or have access to information about you, this is based upon what you have chosen to share in your social media accounts. We do not use this information and rely solely on the social media channels aggregated marketing data tools along with posts directly on our pages. To change any permission or to manage the viewing of our posts, please refer to your social media provider.

## Contacting us, your rights to your personal information

Under the **General Data Protection Regulations**, you have the right to:

- **Request access to your personal information** - You have a right to request a copy of the personal information that we hold about you.
- **Request correction of your personal information** - You have the right to request that we correct the personal information we hold about you, although we may need to verify the accuracy of the new information you provide to us.
- **Request deletion of your personal information** - You have the right to request that we delete or remove personal information where there is no good reason for us continuing to process it. Please note that we may not always be able to comply with your request for erasure if there are specific legal reasons - which will be notified to you at the time of your request.
- **Object to processing of your personal information** - You have the right to object to the processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation, which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.
- **Request restriction of processing your personal information** - You have the right to request that we suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the accuracy of the data; (b) where our use of the data is unlawful, but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data, but we need to verify whether we have overriding legitimate grounds to use it.

- **Request transfer of your personal information** - You have the right to request that the personal information we hold about you is transferred to you or to a third party. We will provide to you, or a third party you have chosen, your personal information in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.
- **Withdraw consent** - In circumstances where we are relying on your consent to process your personal data, you have the right to withdraw your consent at any time. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.

If you are a European citizen and consider our use of your personal information to be unlawful, you have the right to lodge a complaint with the UK's supervisory authority, i.e. the Information Commissioner's Office.

If you would like a copy of some or all of the information we hold about you – or otherwise want to contact us, please contact us at <http://www.falkirkfurybasketball.com/contact-us>

We want to make sure that the information we hold about you is accurate and up to date. You can ask us to correct or remove information you think is inaccurate.

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal information (or to exercise any of your other rights). This is a security measure to ensure that personal information is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

Time limit to respond: We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made multiple requests. In this case, we will notify you and keep you updated.

### **Users Under 18**

If you are under 18, please ensure that you obtain your parent/guardian's consent beforehand whenever you provide Personal Information to the website. Users without such consent are not allowed to provide us with Personal Information.

### **Cookies**

Cookies are text files placed on your computer by a website when you use it to collect standard internet log information and information about the behaviour of visitors to that website.

For further information on cookies, visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

We may use the information we collect as a result of you accepting a cookie from our site to track your use of the website and to compile reports on the use of the website overall by all visitors.

You can set up your browser not to accept cookies – and the websites above tell you how to remove cookies from your browser. In a few cases, some features of our website may not function fully as a result.

## **More information on Data Protection & Privacy**

For information on General Data Protection Regulation (GDPR) please visit [www.eugdpr.org](http://www.eugdpr.org)

## **Disclaimer**

The information contained on our website is for general information purposes only. The information is provided by Falkirk Fury and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.

Through this website you may be able to link to other websites which are not under the control of Falkirk Fury. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.

Every effort is made to keep the website up and running smoothly. However, Falkirk Fury takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

## **Changes**

We keep our privacy policy and terms of use under regular review and will place any updates on this website.

Things that could change in the future without us coming back to you to get your agreement or permission again:

- we could move our website to a different address
- we could change the services we use to sell tickets or do mailings.

Last Updated 25 May 2018